

## Voices of September 11<sup>th</sup> – Video Order Form

The Voices of September 11<sup>th</sup> is a dispatch training tool and chronicle of the events of September 11<sup>th</sup>, 2001. It tells the stories of the 9-1-1 call takers and dispatchers. This is exclusive video available nowhere else. PSTC and 911 Cares funded and produced the project.

You have your choice of the full version as a 2 video set or a DVD and both are three hours and 47 minutes in length. They cover skills needed, tools used, stress management, personal stories, radio traffic and photos. It tells the stories of the World Trade Center, the Pentagon and Flight 93. The video is broken into 15-20 minute segments so that you can show it in portions or as a whole. Though the videos will obviously honor, appreciate and salute the many 9-1-1 centers involved in 9-11-01, our primary goal is to share lessons learned and training issues that will help you staff prepare for disaster.

Complete the form below and fax it to 650-591-8911 or mail it to PSTC Voices Video at PO BOX 5508 – Redwood City – CA – 94063. Make checks payable to PSTC or follow the instructions below for credit cards or agency billing. The full version is \$250 and we pay the postage. Only California agencies are responsible for 8.25% sales tax.

Your Name	
Your Agency Name	
Payment method	Check ONE: Check enclosed    Bill us    Visa/MasterCard Purchase order # _____    Other _____
<b>IF you wish to pay via VISA or MasterCard</b>	List credit card number:  Expiration Date: List billing address of the card. You must include the address and zip code for verification.
<b>IF Paying by credit card Sign to the right</b>	I verify that PSTC may bill the above card for \$250 for the Voices of September 11 <sup>th</sup> :  X _____
Shipping address We send via UPS ground. Make sure you provide a street address.	
Phone number	
Fax number	
E-mail (optional)	
Notes	Do you wish to receive the VIDEO SET or the DVD? If no choice is noted, you will receive the DVD.

By ordering this video, you understand that you will not allow the duplication by you or anyone you allow to handle the video. PSTC will vigorously enforce all applicable laws regarding the duplication of these videos. Call us for multiple tape discounts if you need numerous copies. Videos will be shipped within 2 days of your order. To order the "Voices, home version", please visit [www.911cares.com](http://www.911cares.com) The prices above are valid until December 31, 2005.